



Contact Information

Vendor	Online	Telephone / Email	Hours
Benefits Administrator			
Your Benefits Center	www.YourBenefitsCenter.com	benefits@hireright.com	M-F 8:00 a.m. – 11:00 p.m. ET
Medical/Prescription Drug/Dental/Vision/EAP			
BCBS of South Carolina Medical Plans	www.SouthCarolinaBlues.com	1-800-922-1185	M-F 8:00 a.m. – 6:00 p.m. ET
Blue CareOnDemand	www.BlueCareOnDemandSC.com	No Phone Number	24/7
Informed Health Line		1-888-521-2583	24/7
BCBS of South Carolina Prescription Drug	www.SouthCarolinaBlues.com	1-877-906-6844	24/7
Delta Dental of Virginia	www.DeltaDentalVa.com	1-800-237-6060	M–Th 8:15 a.m. – 6:00 p.m. ET F 8:15 a.m. – 4:45 p.m. ET
Vision Service Plan	www.VSP.com	1-800-877-7195	M–F 8:00 a.m. - 8:00 p.m. PT Sat. 7:00 a.m. - 8:00 p.m. PT Sun. 7:00 a.m. - 7:00 p.m. PT
ComPsych EAP	www.GuidanceResources.com Web ID: HIRERIGHT	1-855-649-3017	24/7
Spending Accounts			
Health Care and Dependent Care FSA	www.MyWealthcareOnline.com/PlanSource Employer ID: NGEORPRISK	benefits@hireright.com	M–F 8:00 a.m. – 11:00 p.m. ET
Transportation/ Commuter Accounts	www.Wageworks.com	1-877-924-3967	M–F 8:00 a.m. – 8:00 p.m. ET
Life Insurance and Voluntary Benefits			
Life, AD&D and LTD Insurance	www.YourBenefitsCenter.com	benefits@hireright.com	M–F 8:00 a.m. – 11:00 p.m. ET
LegalShield	www.LegalShield.com	1-800-654-7757	M–F 7:00 a.m. – 7:00 p.m. CT
MetLife Auto, Home and Pet insurance	www.Metlife.com/MyBenefits	1-800-438-6388	M–F 9:00 a.m. – 6:00 p.m. ET
MetLife Critical Illness	www.YourBenefitsCenter.com	benefits@hireright.com	M–F 8:00 a.m. – 11:00 p.m. ET
Leave of Absence			
Leave of Absence and STD	www.MySedgwick.com	1-877-576-8149	Intake Call Center: 24/7 Customer Service Call Center: M–F 7:00 a.m. - 8:30 p.m. CT
401(k) Plan			
Fidelity Investments	www.401k.com	1-800-835-5097	M–F 8:30 a.m. – 8:00 p.m. ET