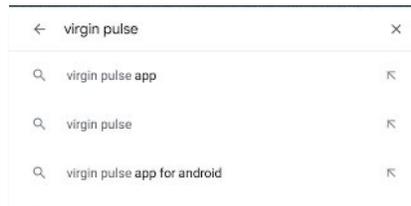
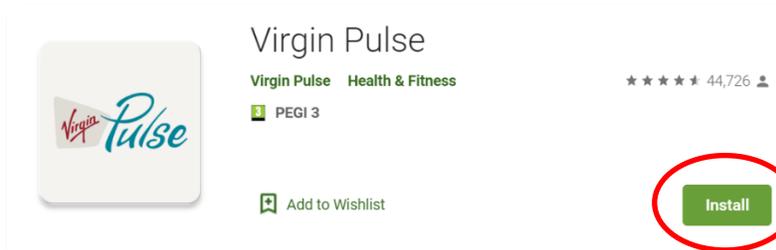


SimplePay Health™ - Virgin Pulse Member Portal Google Play (Android) App Download & Navigation

1. Open the App Store on your Android device and search for “Virgin Pulse”. Select the Virgin Pulse or Virgin Pulse app option.

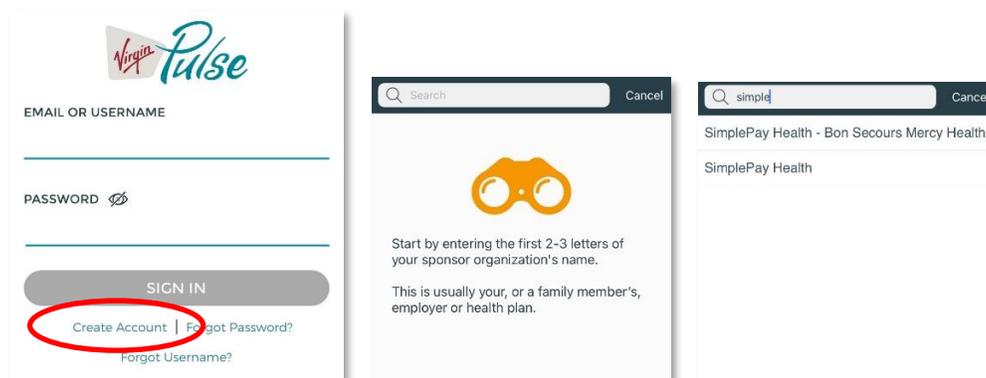


2. Tap the Virgin Pulse logo to open the download screen. Next tap on “Install”.



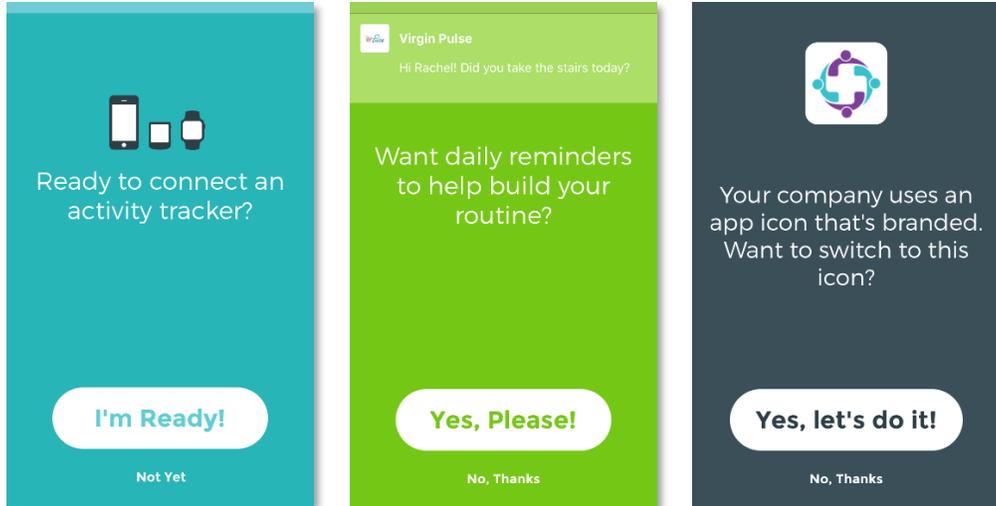
3. **If you’ve already registered** for an account on the Virgin Pulse/SimplePay Health member portal from your computer or a different mobile device, enter your existing email/username and password, click “Sign In”, and skip to step 4.

If you’ve never registered, click on “Create Account”. You will be prompted to search for your sponsor. Search for and select “SimplePay Health”. Then follow the prompts to enter the information to create your account and sign in.

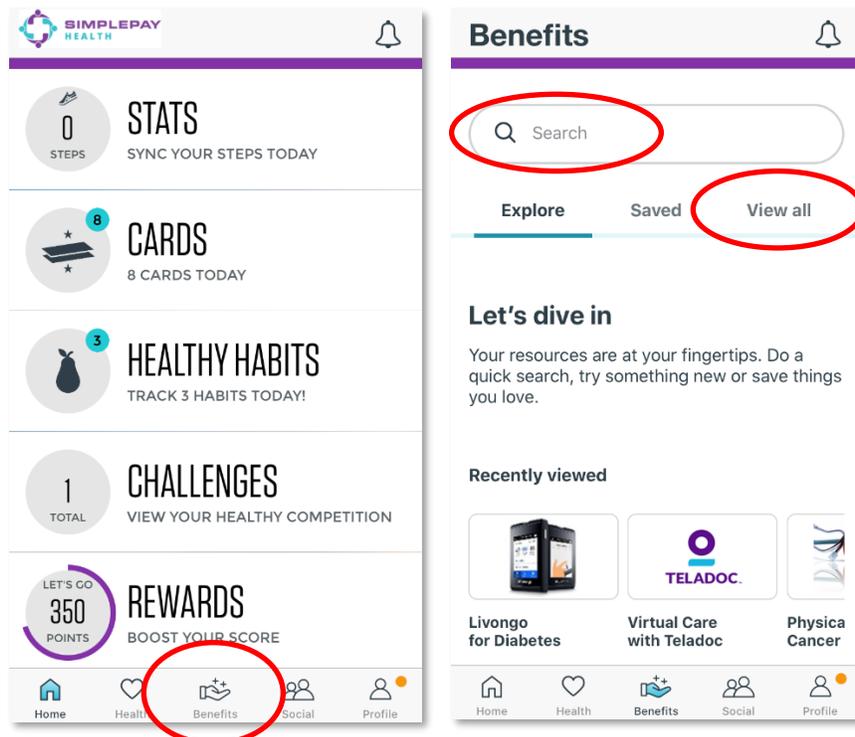




4. Upon first login to the app, you will be prompted with a few options – connecting an activity tracker, turning on daily healthy routine reminders, updating the app icon to the SimplePay icon. Setup any of these now or later from your Profile > Devices & Apps or Profile > Settings.

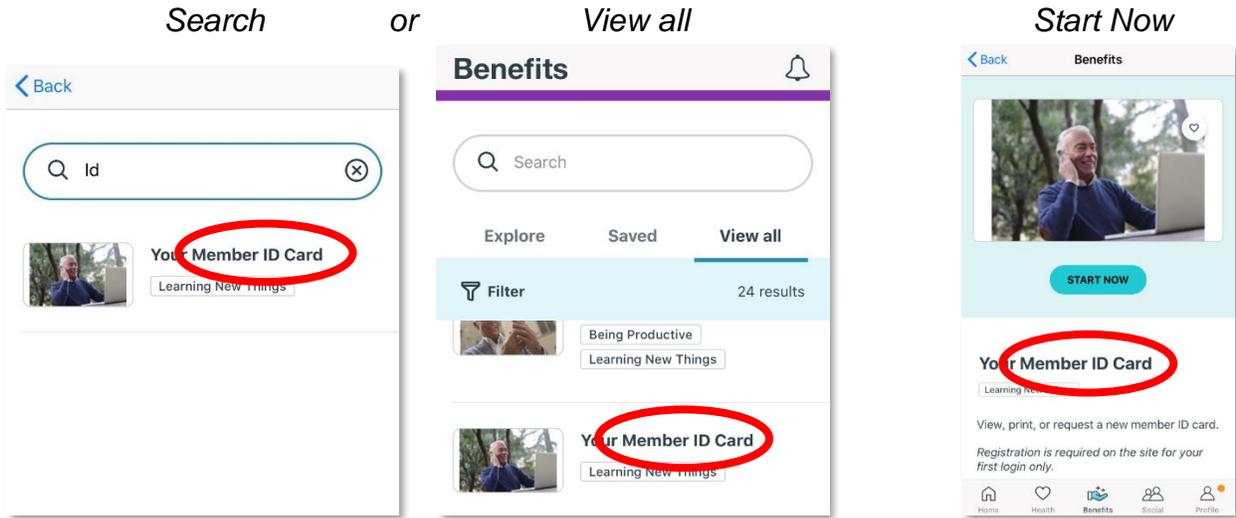


5. Now you'll be on the SimplePay Health/Virgin Pulse portal Home screen. The main SimplePay Health plan tools and resources are located in the Benefits domain of the portal. "Benefits" is located in the center of the bottom navigation bar of the app. Search for the benefit you're looking for in the search bar, or "View all" to scroll through all the benefits information available to you. You can also save benefits you'll come back to often in your "Saved" list.



Navigation Hints:

- To view, print, or request your SimplePay Health ID card:** From the Benefits page, use the search bar or scroll the “View all” list to find and tap on “Member ID Card”, and then tap on “Start Now”.



Please note, you will be required by the Meritain site to first complete a brief registration process when accessing your member ID card page for the first time. This will only be required one time, as the portal will automatically connect you thereafter.

MERITAIN™
HEALTH
An Aetna Company

Member Registration

Welcome! We recognize that you have not used our site before. Please complete the registration process to access the Meritain Portal.
 Note: You will only need to remember your username and password if you wish to visit our site directly at www.Meritain.com. Otherwise you can single-sign-on from the portal.
 Thank you!

Create Username and Password

Username*

Password* Confirm Password*

Email* Confirm Email*

Security Question* Security answer*



ID Card

Front View

MERTAIN
Member

Customer Service and Eligibility Inquiries
800.826.4000
www.MERTAIN.com

Steel Warehouse

Group #: 13721
Member: **WILLIAM D FLEUTER**
Member ID: **8196288456**
Division: CO3

Medical Plan
Coverage: Employee + Spouse
Network
by **aetna**
Network (Open Deductible)

Dental / Vision Plans

Dental Plan:
Coverage: Employee + Spouse

Vision Plan:
Coverage: Employee + Spouse

Pharmacy Plan

TELADOC
RXCPCN ADU
RXGRP: RX2738

SCRIP WORLD
Pharmacy Network

20171213807 SH, 0 Blin 3
J006 Emv [1.0a7] Blank 43 Clans 1
011

Back View

Claims Submission

Mail All Claims & Correspondence to:
Mertain Health
PO Box 832021
Richardson TX 75085-2021
Fax: WAMM/Claims 41124 or
MKTess/Rely Health 1781

Eligibility

Call 800.826.4000 or visit
www.MERTAIN.com for inquiries
regarding eligibility, claims and plan
benefits.

NY Billing

Active participating Doctors and Hospitals
are independent providers and are
not employees of Mertain Health.

Prescription

For Prescription call: 800.242.1196. Failure
to comply with your state's covered drug
requirements may result in a reduction of
benefits.

For DVT issues to a doctor call
1.800.765.4000 or visit www.teladoc.com.

TELADOC

Printed: 20171228

Please choose how you would like to receive the ID Card

- Email
- Download and Print PDF
- Order by Mail
- Fax

Email ID Card

Enter Email Address *

member135@mer.com

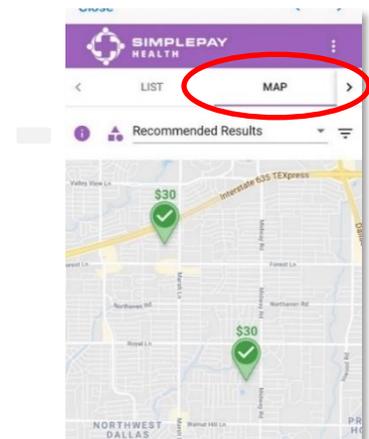
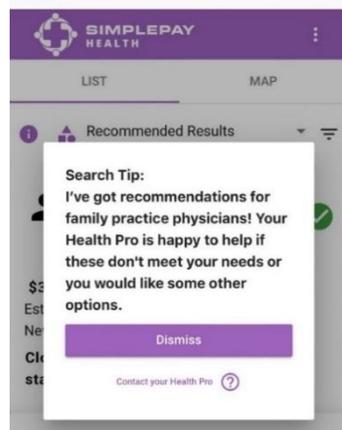
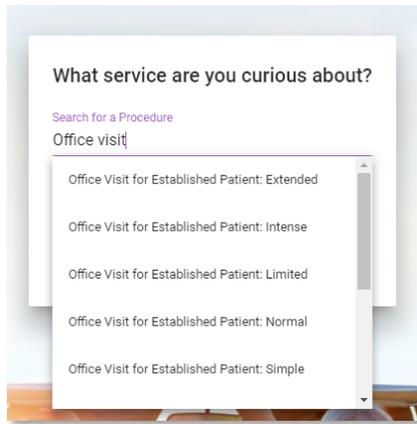
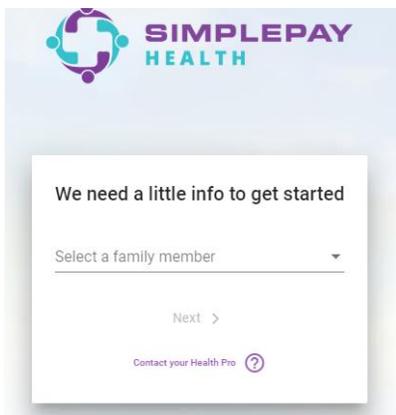
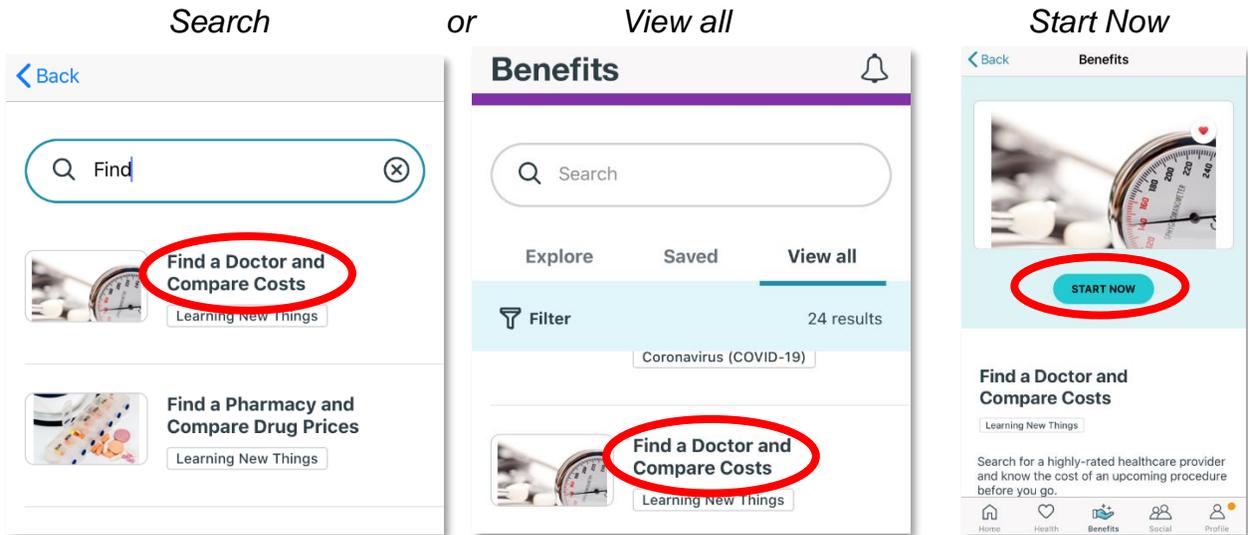
Disclaimer

This information is being provided to you as an informational tool and is not a guarantee of benefits. All plan terms and conditions must be met to continue plan eligibility.

I Accept *



2. **To find a doctor:** From the Benefits page, use the search bar or scroll the “View all” list to find and tap on “Find a Doctor and Compare Costs”, and then tap on “Start Now”. In the search tool, if prompted, choose “Procedure Cost”. Otherwise, start by selecting the family member you’re doing the search for.





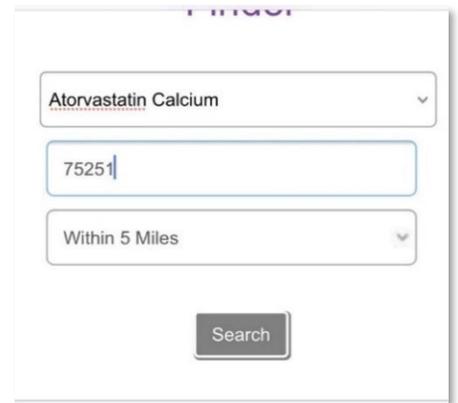
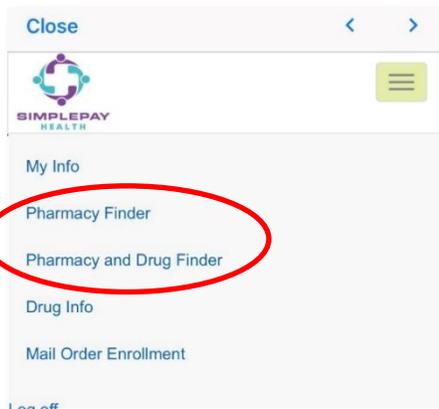
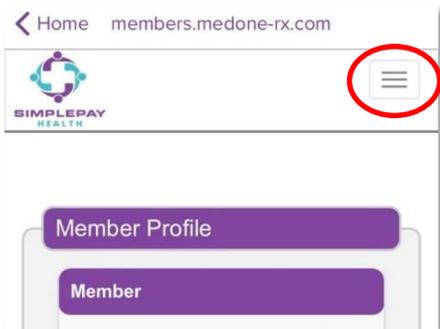
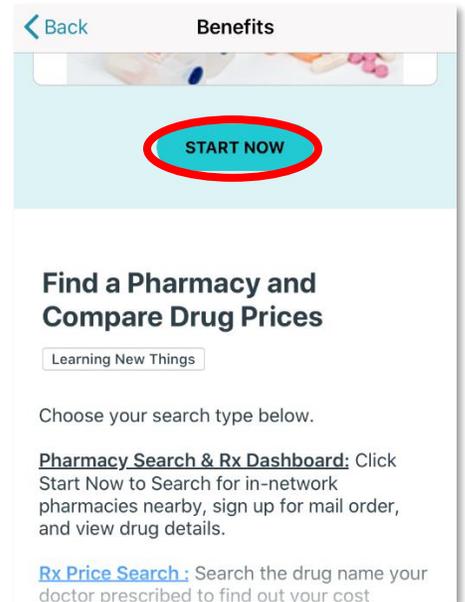
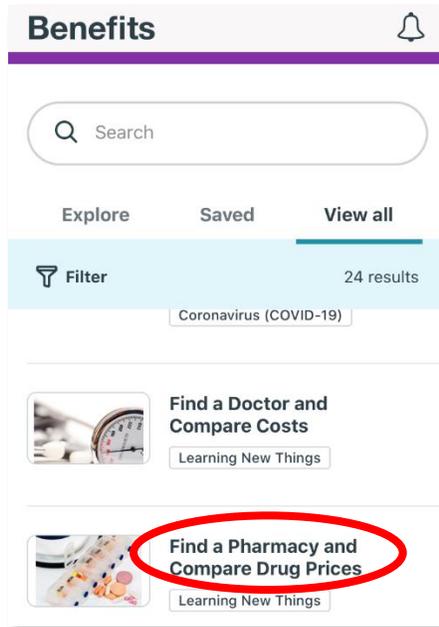
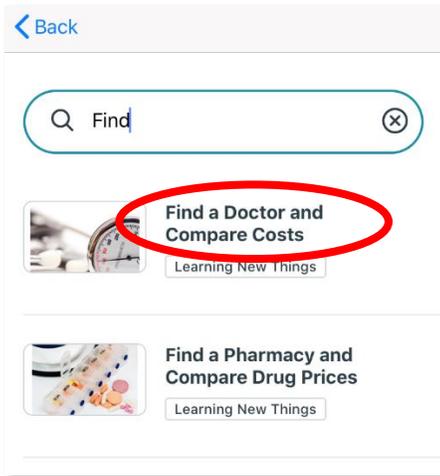
3. **To find a pharmacy tier:** From the Benefits page, use the search bar or scroll the “View all” list to find and tap on “Find a Pharmacy and Compare Drug Prices”, and then tap on “Start Now”. From the three-line menu on the top-right, select “Pharmacy Finder” or “Pharmacy and Drug Finder”.

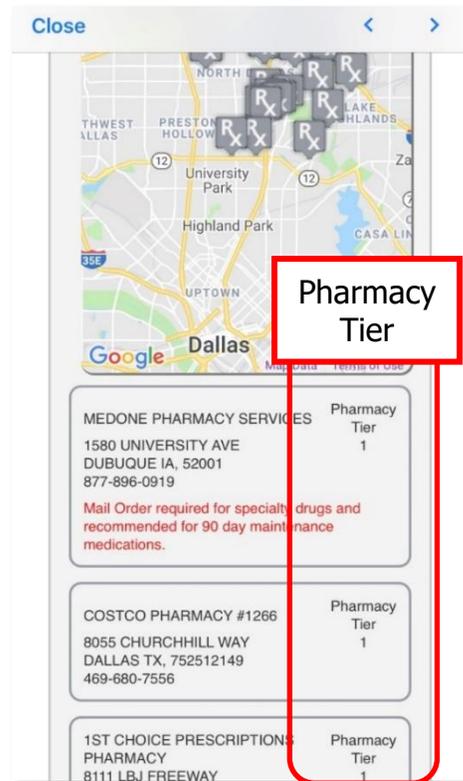
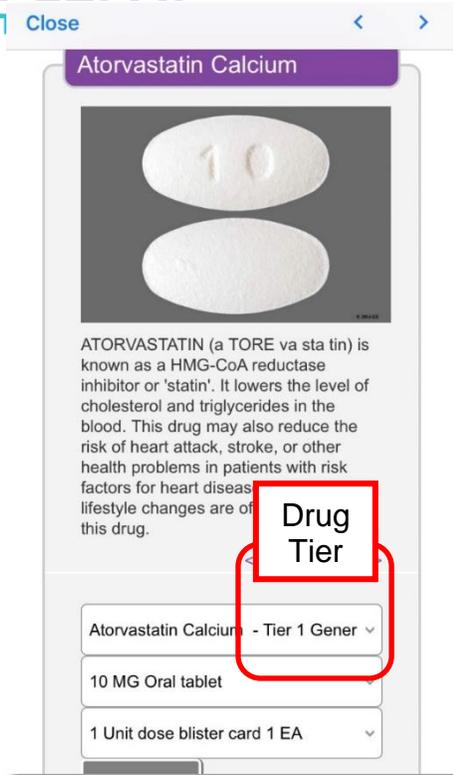
Search

or

View all

Start Now





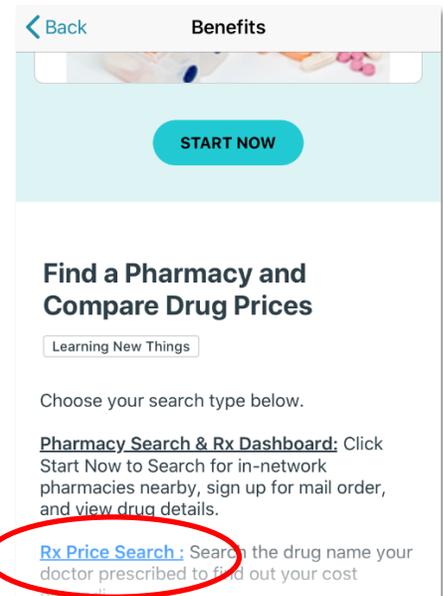
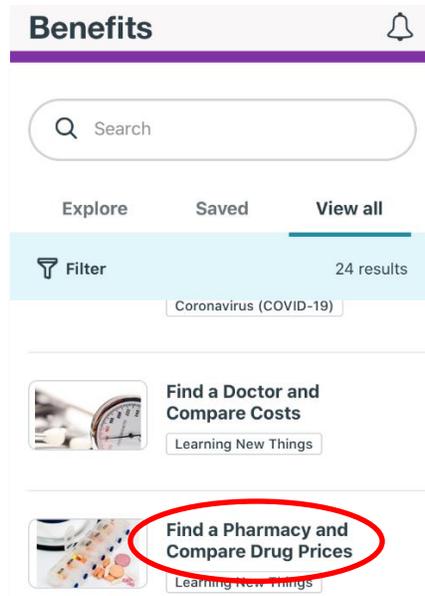
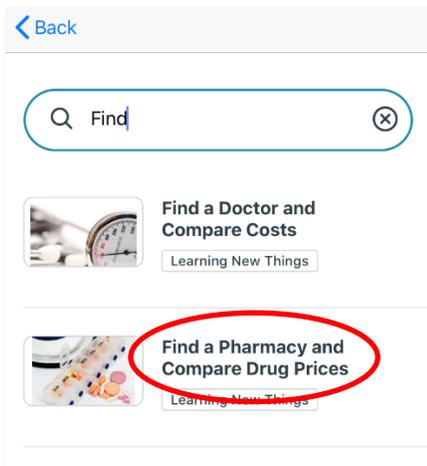
To find the cost of a drug based on your pharmacy tier selection: From the Benefits page, use the search bar or scroll the “View all” list to find and tap on “Find a Pharmacy and Compare Drug Prices”, then tap the “Rx Price Search” link. Enter the name of the medication you wish to search in the search bar under the “Prescription Drug Price Lookup” tool.

Search

or

View all

Start Now






Prescription Drug Price Lookup

Want to know the cost of filling your prescription? In the search bar below, type and select the drug name that your doctor prescribed to find out your cost depending on the pharmacy you choose. Remember, you pay nothing to an in-network pharmacy for covered drugs – your pharmacy charges will be included on your monthly SimplePay statement.

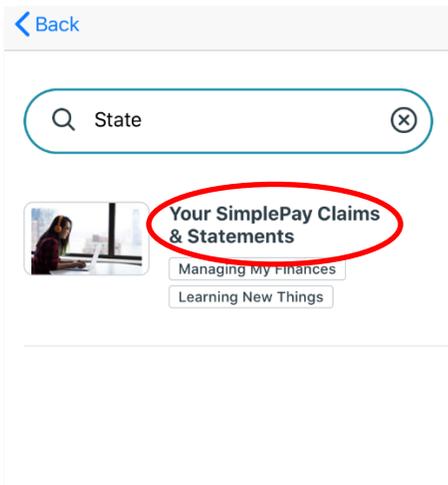
4. To view and pay your SimplePay Health statements: From the Benefits page, search or scroll “View all” to find and tap on “Claims & Statements”, then tap “Start Now”.

Search

or

View all

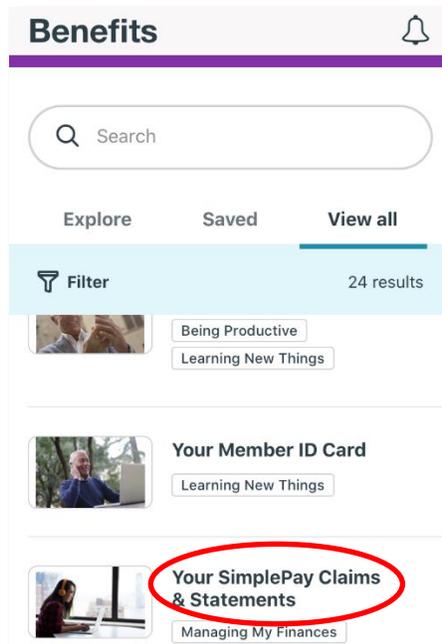
Start Now



Search bar with "State" entered.

Your SimplePay Claims & Statements

Managing My Finances
Learning New Things



Benefits

Search bar

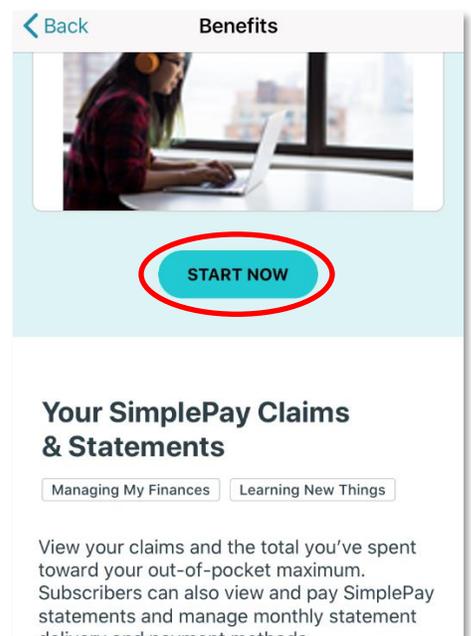
Explore Saved **View all**

Filter 24 results

Being Productive
Learning New Things

Your Member ID Card
Learning New Things

Your SimplePay Claims & Statements
Managing My Finances



Back **Benefits**



START NOW

Your SimplePay Claims & Statements

Managing My Finances Learning New Things

View your claims and the total you've spent toward your out-of-pocket maximum. Subscribers can also view and pay SimplePay statements and manage monthly statement delivery and payment methods.

Your Simplepay Claims & Statements [Close](#)



Logout

Member

Previous Balance \$0.00
 Payments \$0.00
 Current Monthly Charges \$0.00
 Fees \$0.00

Your New Balance \$0.00

[Pay Now](#)

Family Out-Of-Pocket Maximum

\$0.00 of \$13,100.00 Spent

Individual Out-Of-Pocket Maximum

\$0.00 of \$6,550.00 Spent

Displaying last 30 days of claims history

Medical Claims

Patient	Date of Service	Claim Number	Provider	Service Description	Total Cost of Care	Your Plan Paid	Your SimplePay Amount
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No claims history found

Pharmacy Claims

Patient	Date of Service	Claim Number	Provider	Service Description	Total Cost of Care	Your Plan Paid	Your SimplePay Amount
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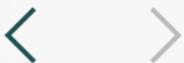
No claims history found

View your current account balance details

Make a Payment

View your and your family's current out-of-pocket maximum accumulations this year.

View your and your family's last 30 days of claims.



Your Simplepay Claims & Statements [Close](#)



Logout

- Dashboard
- Make a Payment
- Payment Accounts
- Claims History
- Payment History
- E- Documents
- Profile & Settings

Member

Previous Balance \$0.00
 Payments \$0.00
 Current Monthly Charges \$0.00
 Fees \$0.00

Your New Balance \$0.00 [Pay Now](#)

Family Out-Of-Pocket Maximum
 \$0.00 of \$13,100.00 Spent

Individual Out-Of-Pocket Maximum
 \$0.00 of \$6,550.00 Spent

Displaying last 30 days of claims history

Medical Claims

Patient	Date of Service	Claim Number	Provider	Service Description	Total Cost of Care	Your Plan Paid	Your SimplePay Amount
---------	-----------------	--------------	----------	---------------------	--------------------	----------------	-----------------------

No claims history found

Pharmacy Claims

Patient	Date of Service	Claim Number	Provider	Service Description	Total Cost of Care	Your Plan Paid	Your SimplePay Amount
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No claims history found

Full menu to navigate to:

- Make a Payment
- Payment Accounts (your saved accounts)
- Claims History
- Payment History
- E-Documents (view/download your SimplePay Health statements)
- Profile & Settings for statements (notification settings such as going paperless, turning on/off certain alerts)

