

SIMPLEPAY HEALTH

VIRGIN PULSE MEMBER PORTAL REGISTRATION AND MFA



START AT WWW.SIMPLEPAYHEALTH.COM



[Employers](#) [Brokers](#) [Providers](#) [News](#) [Contact](#) [Member Login](#)

Forget Everything You Know About Health Insurance

[Watch Video](#)

Select
Member Login

MEMBER PORTAL LANDING PAGE

SIGN UP, SIGN IN, OR DOWNLOAD THE APP



Current members: [SIGN IN](#)

HEALTHCARE SIMPLIFIED.

First time? Start here to register!

SimplePay Health - Main

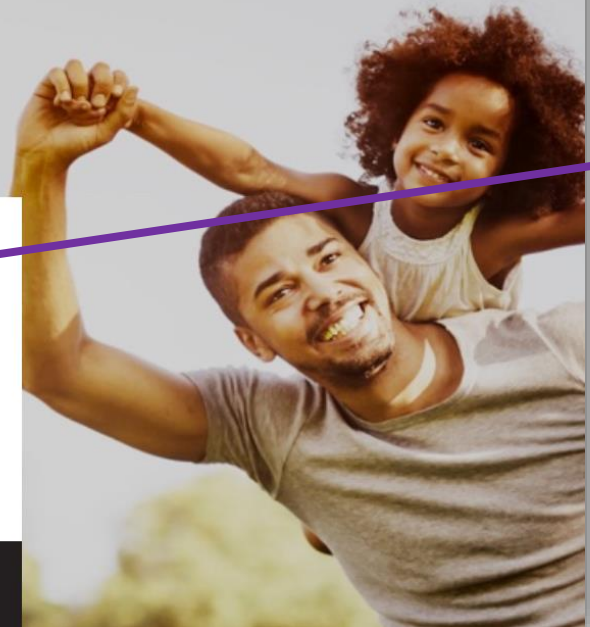
[SIGN ME UP](#)

SimplePay Health -
Bon Secours Mercy Health

[SIGN ME UP](#)

Already registered?

[LOGIN HERE](#)



To register, click **Sign Me Up** under **SimplePay Health - Main**

SIGN UP STEP 1

SIMPLEPAY HEALTH Already a member? [SIGN IN](#) English

Sign Up

Let's make sure you're eligible to join.

Name
Tara Cui

Date of Birth
2000 January 10

Country
United States

State of Residence
Massachusetts

[CONTINUE](#)

Virgin Pulse
Let's make sure you're eligible to join.

First Name
Tara

Last Name
Cui

Date of Birth
Jan 2, 1992

Sex
Female

Country
United States

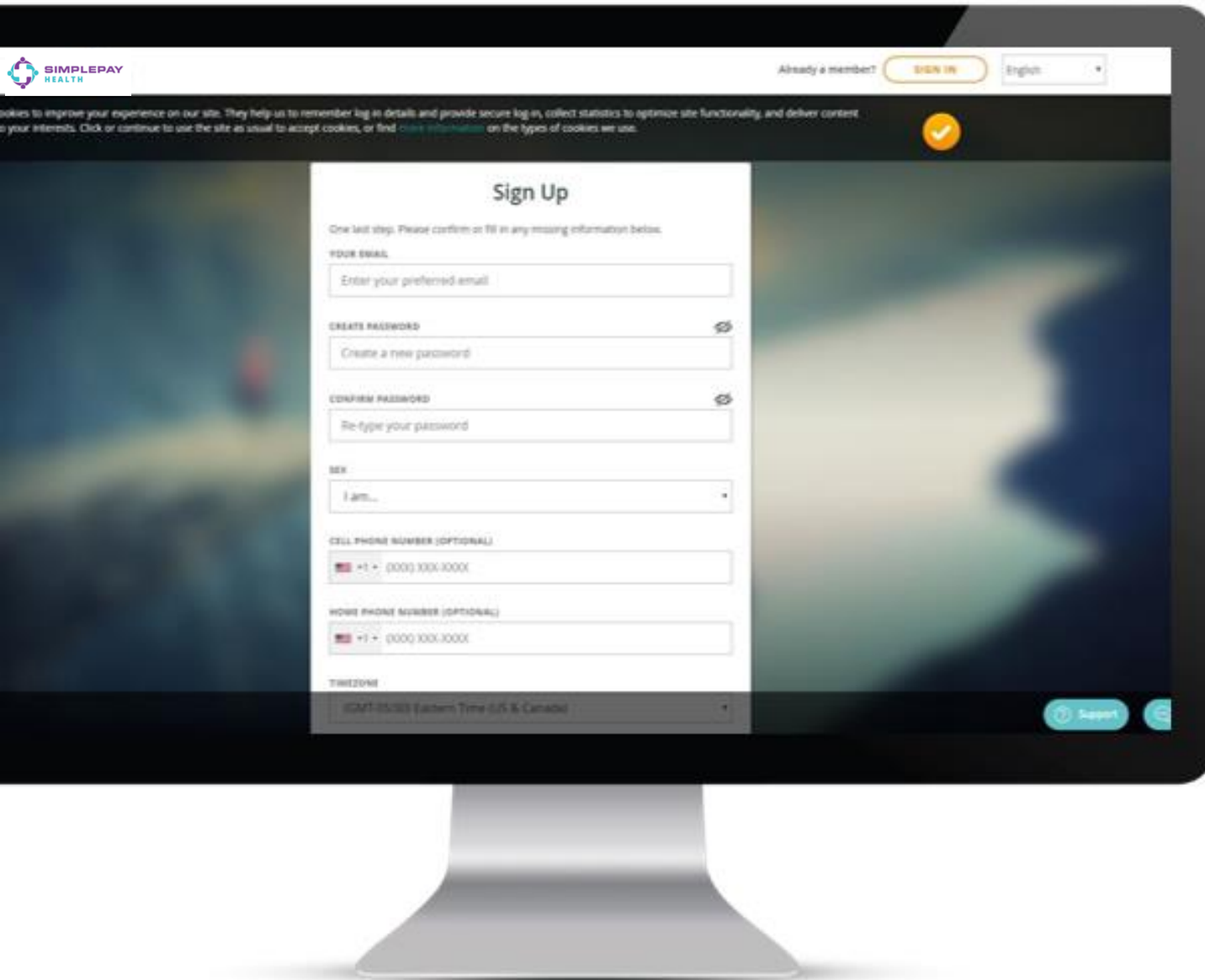
State of Residence
Massachusetts

[Support](#)

Member enters information to be found in the system.

Support link on the bottom is Virgin Pulse support.

SIGN UP STEP 2



The image shows a computer monitor displaying the 'Sign Up' page for SimplePay Health. The page is titled 'Sign Up' and includes a sub-header: 'One last step. Please confirm or fill in any missing information below.' The form fields are as follows:

- YOUR EMAIL:** A text input field with the placeholder text 'Enter your preferred email'.
- CREATE PASSWORD:** A text input field with the placeholder text 'Create a new password' and a toggle icon for password visibility.
- CONFIRM PASSWORD:** A text input field with the placeholder text 'Re-type your password' and a toggle icon for password visibility.
- SEX:** A dropdown menu with the selected option 'I am...'.
- CELL PHONE NUMBER (OPTIONAL):** A text input field with a country code dropdown set to '+1' and a placeholder '(000) XXX-XXXX'.
- HOME PHONE NUMBER (OPTIONAL):** A text input field with a country code dropdown set to '+1' and a placeholder '(000) XXX-XXXX'.
- TIMEZONE:** A dropdown menu with the selected option 'GMT-05:00 (Eastern Time (US & Canada))'.

At the top of the page, there is a navigation bar with the SimplePay Health logo, a 'SIGN IN' button, and a language dropdown set to 'English'. A cookie consent banner is visible at the top, and a 'Support' button is located at the bottom right of the form area.

Member enters additional information including email, password, and phone numbers.

Account is created and member is automatically brought to platform landing page.

SIGN UP STEP 3



Protecting Your Data & Privacy

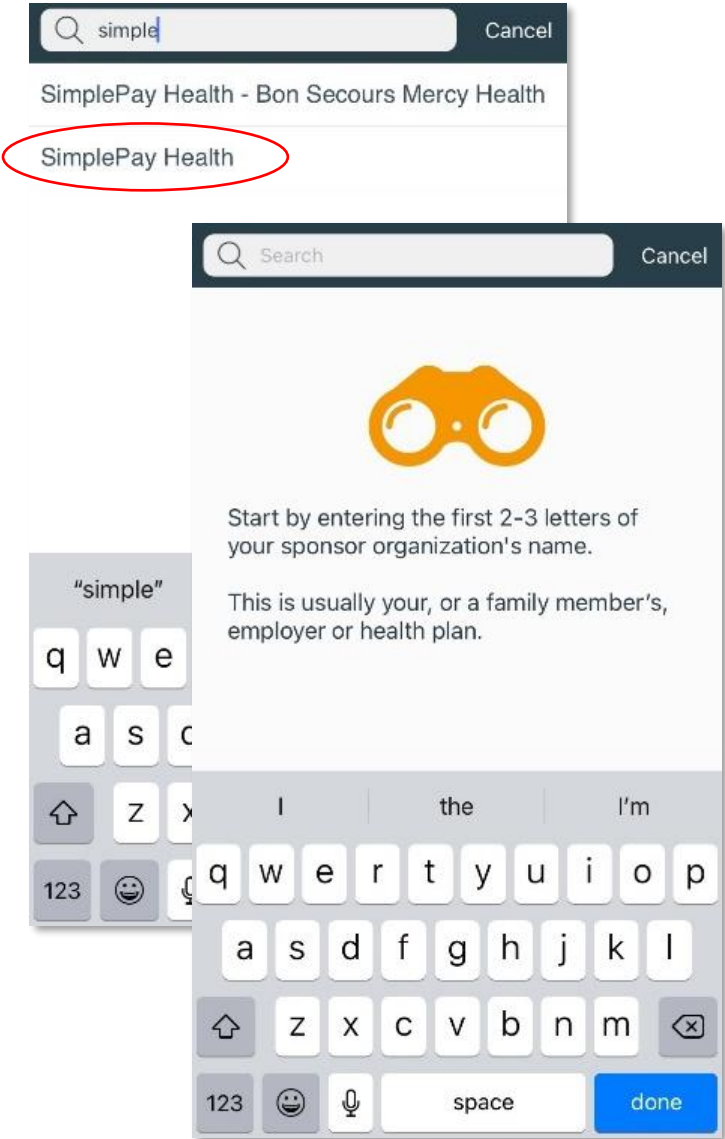
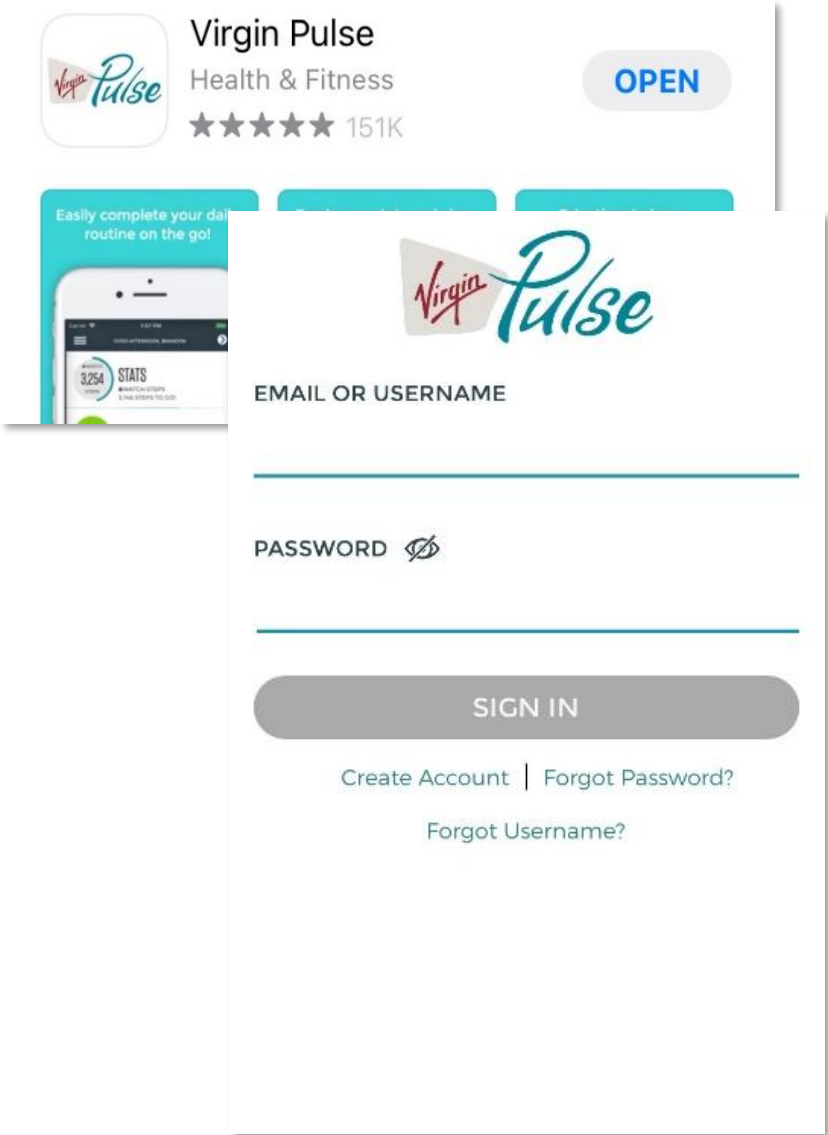
You're important to us — and so is your data. After all, health and wellness information is personal and should be kept private. No ifs, ands, or buts about it. That's why we've taken big steps to make sure your information is safe and sound. Always.

- I have read and agree to the **Member Privacy Notice**
- I have read and agree to the **Membership Agreement**
- I have read and agree to the **GINA / PHI Notice**

[CONTINUE](#)

Agree to privacy agreements, Virgin Pulse membership terms and conditions, and SimplePay Health terms and conditions (same as at open enrollment)

MOBILE REGISTRATION EXPERIENCE



Download the app from the App Store or Google Play

Create Account

Search for sponsor -
Your sponsor is SimplePay Health

MOBILE REGISTRATION EXPERIENCE



Let's make sure you're eligible to join.

First Name

Last Name

Date of Birth

Sex

Country

State of Residence

10:41

DATA & PRIVACY



Protecting Your Data & Privacy

You're important to us — and so is your data. After all, health and wellness information is personal and should be kept private. No ifs, ands, or buts about it. That's why we've taken big steps to make sure your information is safe and sound. Always.

Data Consent

Virgin Pulse Member Consent

The Virgin Pulse program (the "Program") is a voluntary employee health program that encourages healthy lifestyle changes. The Program is offered on behalf of your employer, your spouse's employer or other sponsoring organization (the "Program Sponsor") by Virgin Pulse, Inc., a corporation organized under the laws of the State of Delaware, headquartered at 75 Fountain Street, Providence, Rhode Island, 02902 ("Virgin Pulse", "Us", "We" or "Our").

Virgin Pulse servers are located in the United States of America. To offer the Virgin Pulse Program, Virgin Pulse collects, processes and uses the Personal Information that you actively input as you use the Program. If you choose to share it, the information that Virgin Pulse may collect, process and use includes: name, gender, date of birth, address, phone numbers, email address, password, height, weight, body fat, blood pressure, glucose, cholesterol levels, triglycerides, waist circumference, steps made, active minutes, foods consumed, calories consumed and burned, duration of certain exercises, walking distance and heart rate. The Personal Information will encompass sensitive personal health data.

By completing this consent, you freely agree to such collection, processing and use of your Personal Information, including any health data you may provide. You may withdraw your consent at any

4:23

DATA & PRIVACY

- Second, talk to your doctor before starting any new exercise program (We're not doctors, after all!)
- Third, keep in mind that if you add other members as "friends," they'll see some information about you. You can always politely decline friend requests, or even remove friends later.
- Last but not least, in the full Membership Agreement, you can find out how your Virgin Pulse benefits work.

[I have more questions, show me the full Membership Agreement](#)

GINA / PHI Notice

AUTHORIZATION FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

Last updated: July 31, 2019

This Authorization for Use and Disclosure of Protected Health Information ("Authorization") is intended to satisfy the authorization requirement of the Genetic Information Nondiscrimination Act of 2008 ("GINA").

This Authorization pertains to your right to the privacy of your Protected Health Information (PHI) and relates to participation in the Virgin Pulse Program.

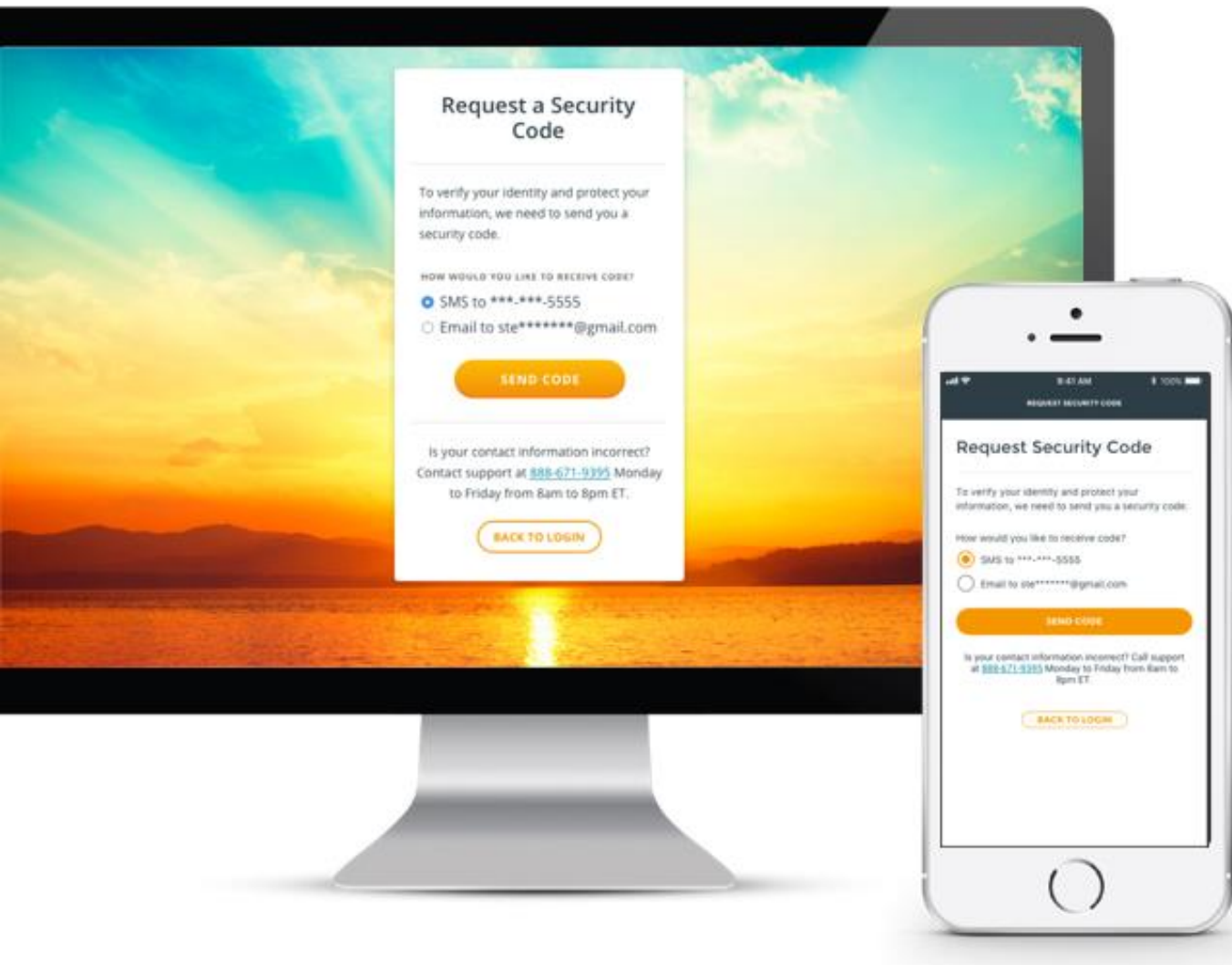
The Virgin Pulse Program is a voluntary wellness program which may include health screenings, health assessments, coaching and other clinical services.

Our Program is administered according to Federal rules, which

- I have read and agree to the Member Privacy Notice
- I have read and agree to the Membership Agreement
- I have read and agree to the GINA / PHI Notice

CONTINUE

MULTI-FACTOR AUTHENTICATION

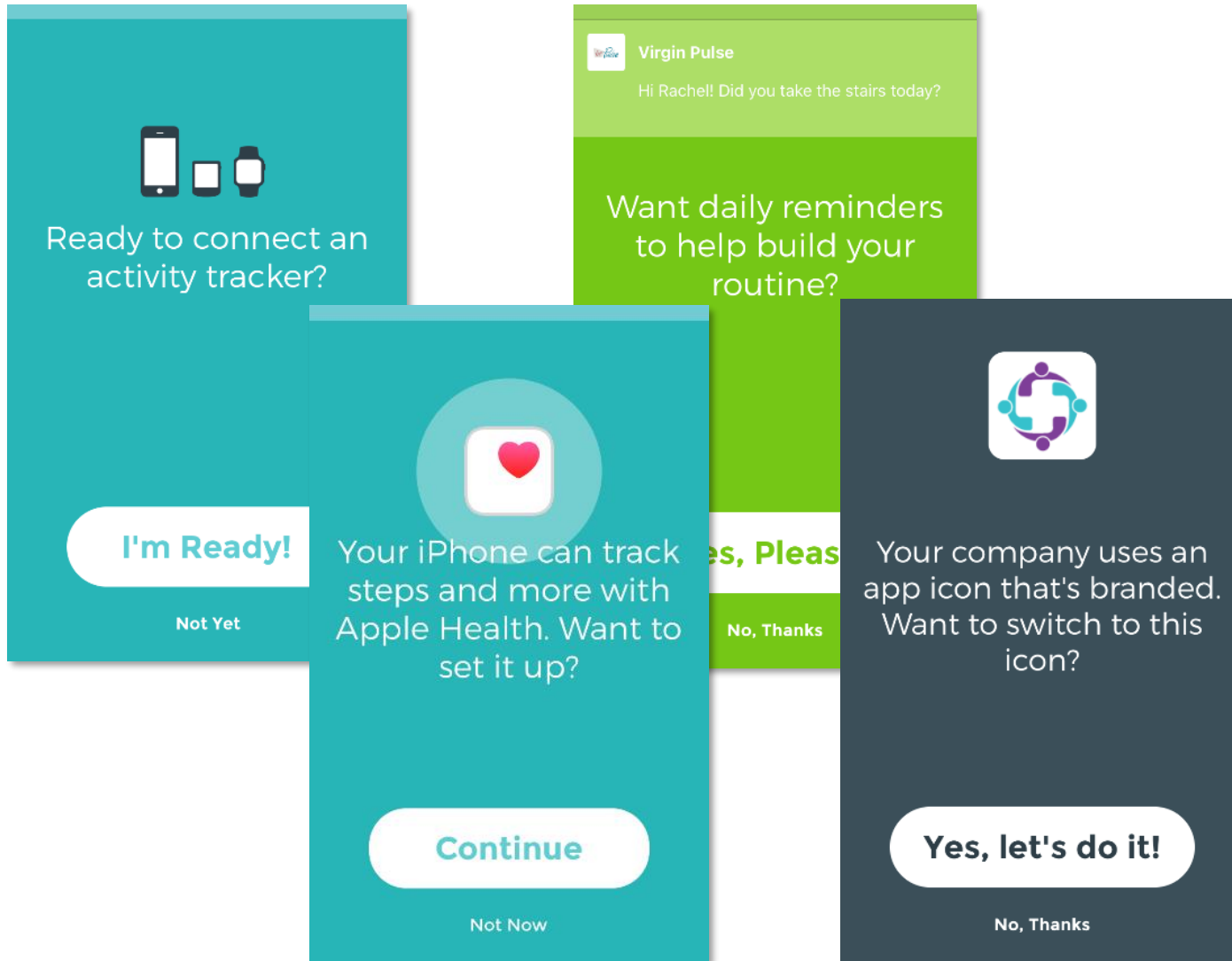


Multi-factor authentication is an authentication method in which a member is granted access only after successfully presenting two or more pieces of evidence to an authentication mechanism:

1. Username and password
2. Security code received via email or cell phone message

This provides an added layer of security for members and clients, protecting personal information and rewards, and safeguarding against account takeovers.

MOBILE EXPERIENCE



Mobile app features:

- Connect an activity tracker
- Apple Health
- Daily tips
- SimplePay Health app icon

APPENDIX



MEMBER ID CARD



Member Registration


Welcome! We recognize that you have not used our site before. Please complete the registration process to access the Meritain Portal.
Note: You will only need to remember your username and password if you wish to visit our site directly at www.Meritain.com. Otherwise you can single-sign-on from the . portal.
Thank you!


Create Username and Password

Username*		
<input type="text"/>		
Password*		Confirm Password*
<input type="password"/>		<input type="password"/>
Email*		Confirm Email*
<input type="text"/>		<input type="text"/>
Security Question*		Security answer*
<input type="text" value="--Select--"/>		<input type="text"/>

MEMBER ID CARD



Logout 

 Plan ▾

[Find Care](#)

[Submit a Claim](#)

[Benefits and Coverage](#) / ID Card

ID Card

Front View

MERTAIN 453.4178
Customer Service and Eligibility Inquiries
800.838.4138
www.MERTAIN.com

Member <hr/> Steel Warehouse <hr/> <small>Group #: 12721</small> Member: WILLIAM D FLEUTER <small>Member ID: 8190288456</small> <small>Division: C03</small>	Medical Plan <hr/> <small>Coverage: Employee + Spouse</small> Network <small>by</small> aetna <small>Network: Open Choice PPO</small>
Dental/ Vision Plans <hr/> <small>Dental Plan:</small> <small>Coverage: Employee + Spouse</small> <hr/> <small>Vision Plan:</small> <small>Coverage: Employee + Spouse</small>	Pharmacy Plan <hr/> <small>RODR: 364338</small> <small>RXPCEL: ADV</small> <small>ROGDUP: RQ2738</small> 

MEMBER ID: 8190288456
20171213861 SH: 0 Bin: 3
Jude Em [1,047] [0,047] [0,047] [0,047] [0,047] [0,047]
01

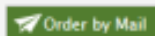
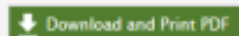
Back View

Claims Submission <hr/> <small>MMA All Claims & Correspondence to:</small> <small>Mertain Health</small> <small>PO Box 833321</small> <small>Richardson TX 75085-0321</small> <small>ED: WebMD/Condon 41124 or</small> <small>McKesson/Reilly Health 1781</small>	Eligibility <hr/> <small>Call 800.838.4208 or visit</small> <small>www.MERTAIN.com for inquiries</small> <small>regarding eligibility, claims and plan</small> <small>benefits.</small>
NY Billing <hr/> <small>Aetna participating Doctors and Hospitals</small> <small>are independent providers and are</small> <small>not agents or employees of Aetna.</small> <hr/> <small>Contact 800.343.5140 for assistance in</small> <small>locating an In-Network Provider.</small>	Prescription <hr/> <small>For Prescription call: 800.242.1196. Failure</small> <small>to comply with your state's prescription</small> <small>requirements may result in a restriction of</small> <small>benefits.</small> <hr/> <small>For 24/7 access to a doctor call</small> <small>1.888.TELADOC or visit www.teladoc.com.</small>

20171213861 SH: 0 Bin: 3
0000 Em [1,047] [0,047] [0,047] [0,047] [0,047] [0,047]
01

TELADOC First Health Network
PH-Web: 20171238 802XCB-000

Please choose how you would like to receive the ID Card



Email ID Card

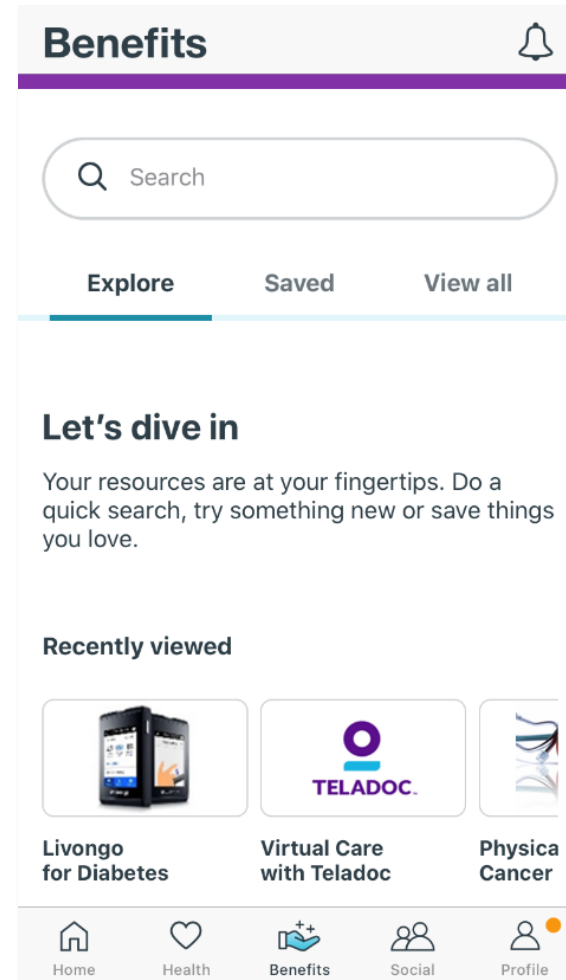
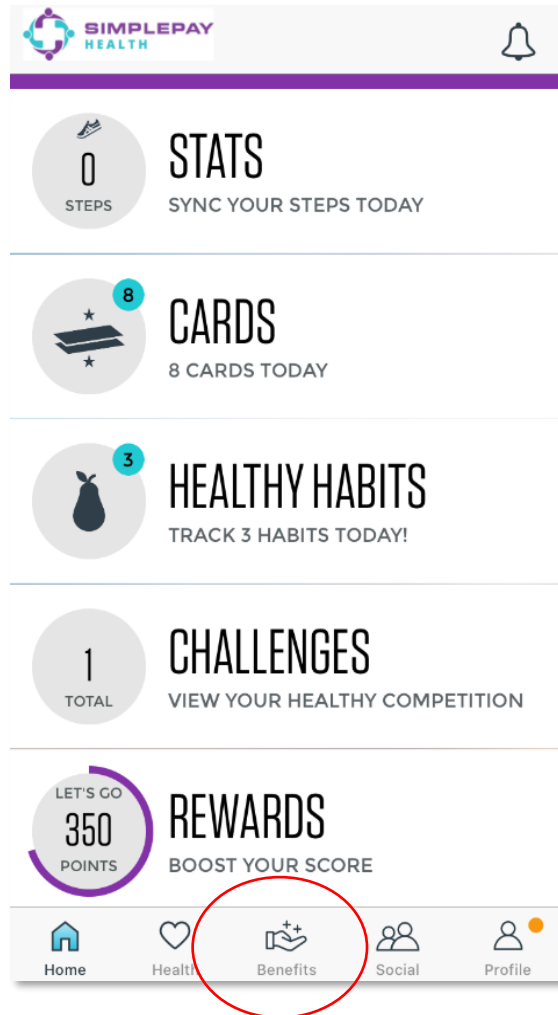
Enter Email Address *

Disclaimer

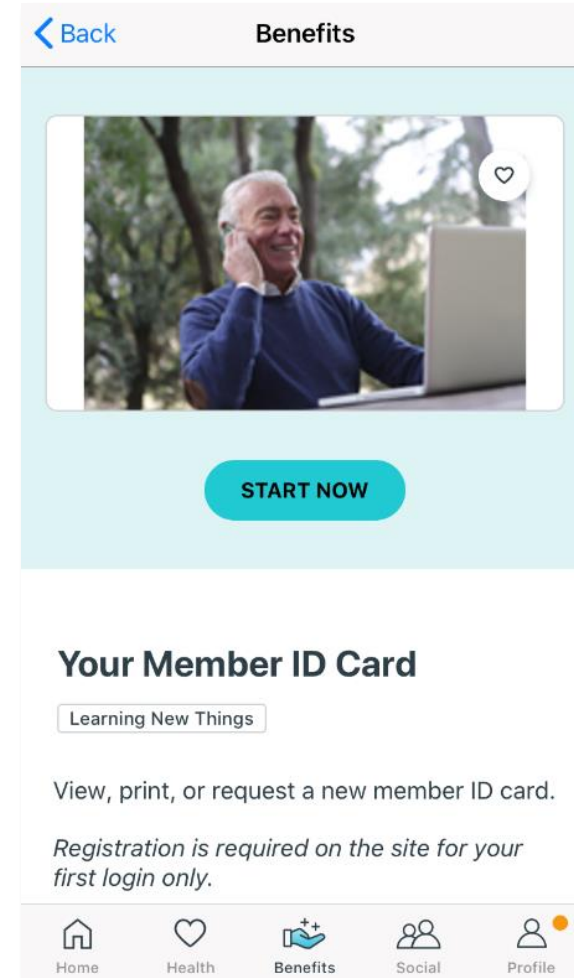
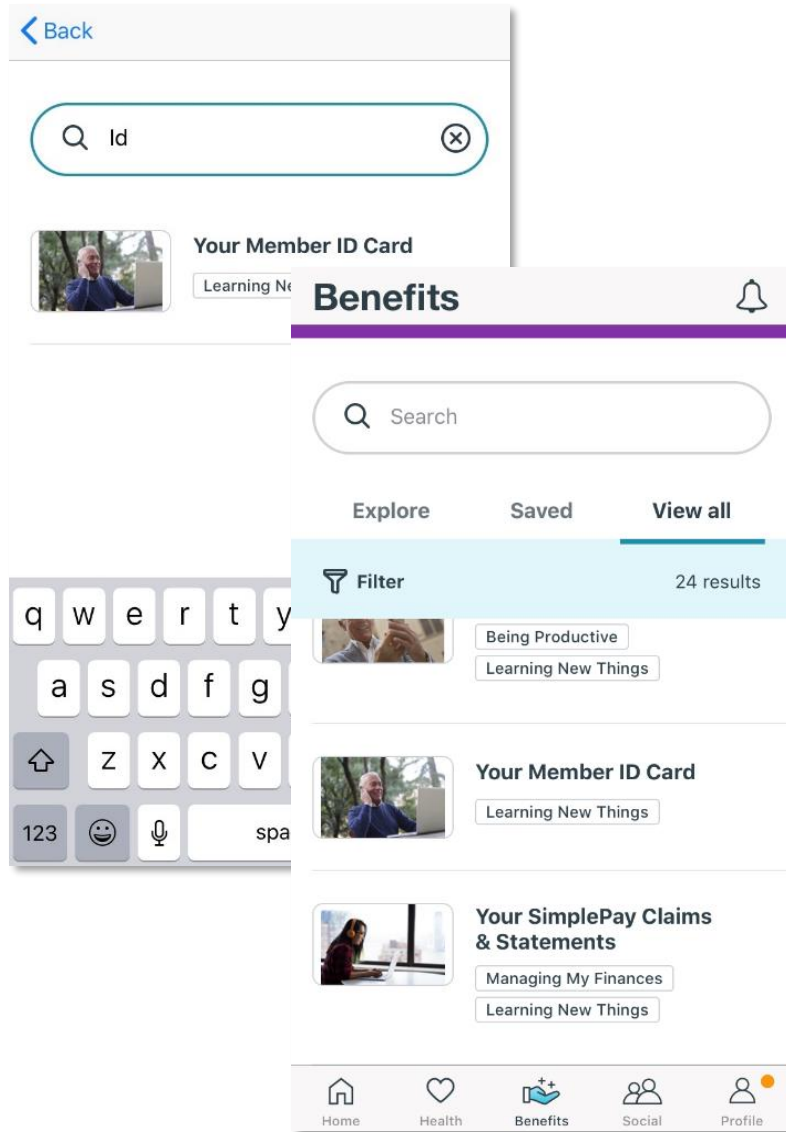
 This information is being provided to you as an informational tool and is not a guarantee of benefits. All plan terms and conditions must be met to continue plan eligibility.

I Accept *

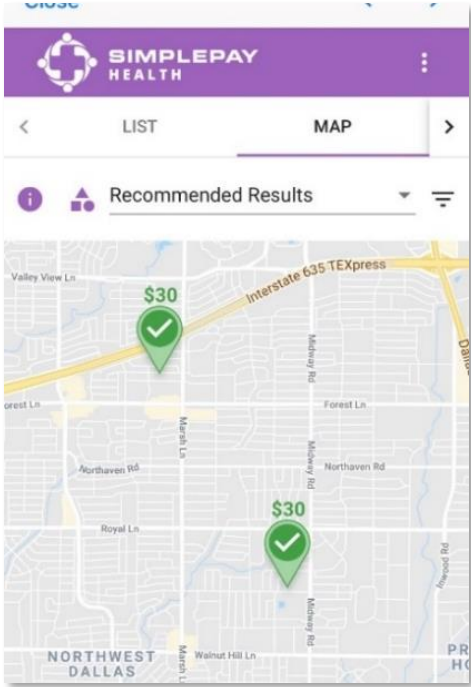
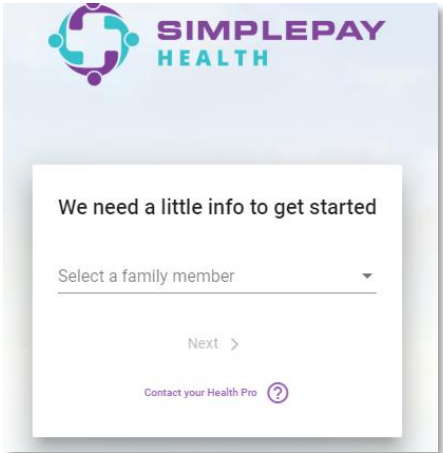
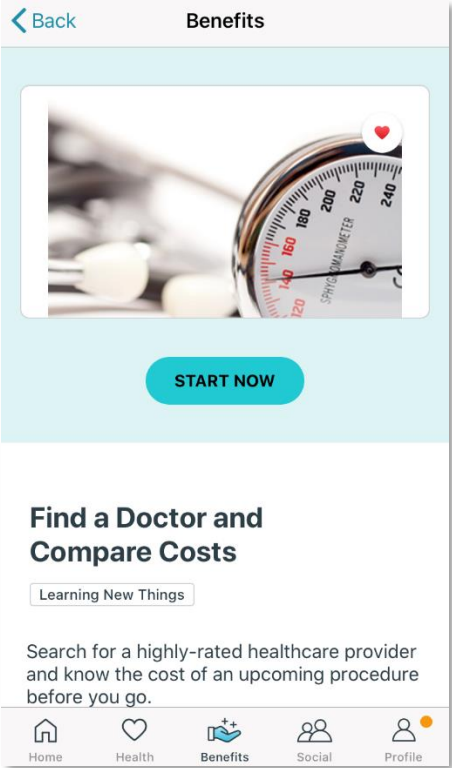
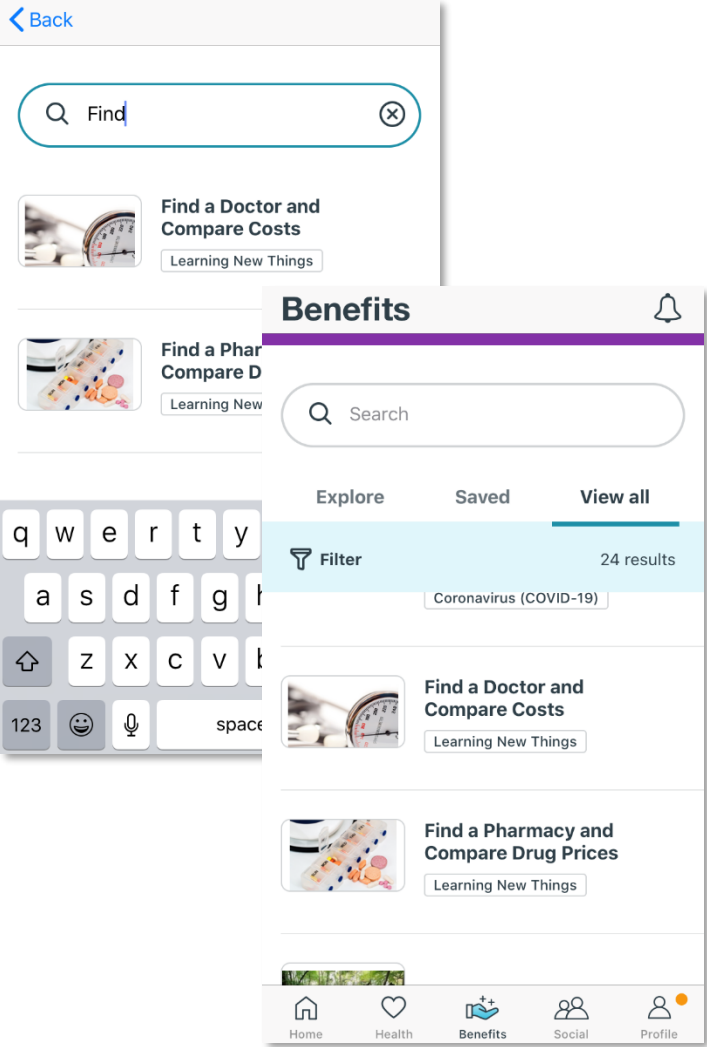
MOBILE APP HOME PAGE & BENEFITS PAGE



MEMBER ID CARD - MOBILE



FIND A DOCTOR - MOBILE



FIND A PHARMACY - MOBILE

Mobile app home screen showing a search bar with the text "Find", navigation tabs for Home, Health, Benefits, Social, and Profile, and featured cards for "Find a Doctor and Compare Costs" and "Find a Pharmacy and Compare Drug Prices". A keyboard is visible at the bottom.

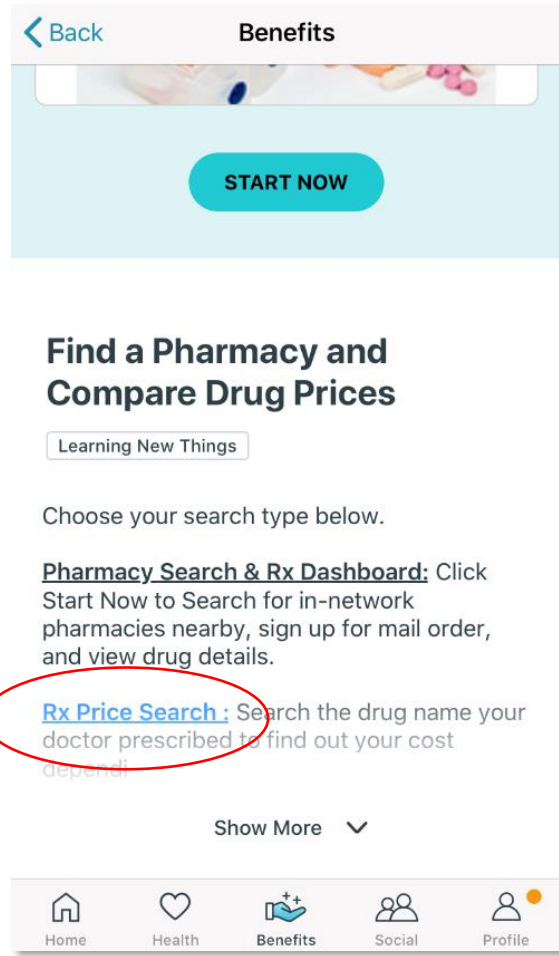
Mobile app "Benefits" screen. A red circle highlights the "START NOW" button. Below the button, there is a section titled "Find a Pharmacy and Compare Drug Prices" with a "Learning New Things" tag. Further down, there is a "Pharmacy Search & Rx Dashboard" section with instructions on how to use the search features. At the bottom, there is a "Show More" button and a navigation bar with icons for Home, Health, Benefits, Social, and Profile.

Mobile app search flow for "Atorvastatin Calcium". The screen shows the "Member Profile" overlay with options like "My Info", "Pharmacy Finder", and "Pharmacy and Drug Finder". Below the overlay, there is a search bar with "Atorvastatin Calcium" selected, a location input field with "75251", and a distance filter set to "Within 5 Miles". A "Search" button is visible at the bottom.

Mobile app search results for "Atorvastatin Calcium". The screen displays the drug name, a photo of the tablet, and a detailed description: "ATORVASTATIN (a TORE va sta tin) is known as a HMG-CoA reductase inhibitor or 'statin'. It lowers the level of cholesterol and triglycerides in the blood. This drug may also reduce the risk of heart attack, stroke, or other health problems in patients with risk factors for heart disease. Diet and lifestyle changes are often used with this drug." Below the description, there are dropdown menus for "Atorvastatin Calcium - Tier 1 Gener", "10 MG Oral tablet", and "1 Unit dose blister card 1 EA". At the bottom, there is a list of nearby pharmacies:

Pharmacy Name	Tier
MEDONE PHARMACY SERVICES 1580 UNIVERSITY AVE DUBUQUE IA, 52001 877-896-0919 <i>Mail Order required for specialty drugs and recommended for 90 day maintenance medications.</i>	Pharmacy Tier 1
COSTCO PHARMACY #1266 8055 CHURCHHILL WAY DALLAS TX, 752512149 469-680-7556	Pharmacy Tier 1
1ST CHOICE PRESCRIPTIONS PHARMACY 8111 LBJ FREEWAY	Pharmacy Tier 1

FIND DRUG PRICES - MOBILE



Mobile app screenshot of the Benefits page. The page has a light blue header with a back arrow and the word "Benefits". Below the header is a light blue banner with a "START NOW" button. The main content area is white and features the heading "Find a Pharmacy and Compare Drug Prices" with a "Learning New Things" tag. Below this is a section titled "Choose your search type below." with two options: "Pharmacy Search & Rx Dashboard" and "Rx Price Search". The "Rx Price Search" option is circled in red. At the bottom, there is a "Show More" link and a navigation bar with icons for Home, Health, Benefits, Social, and Profile.

Benefits

START NOW

Find a Pharmacy and Compare Drug Prices

Learning New Things

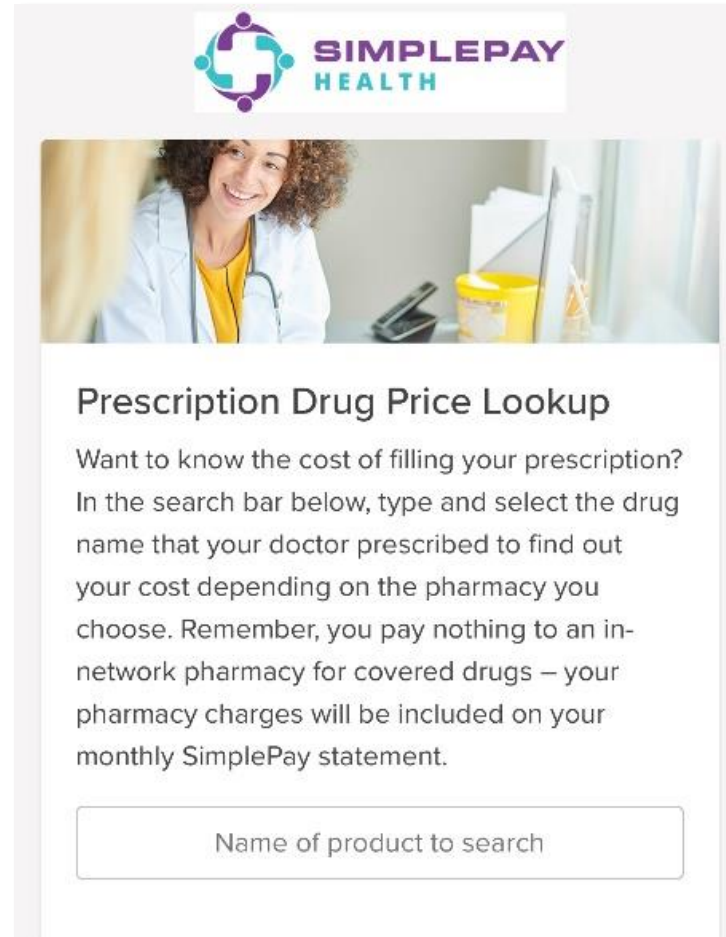
Choose your search type below.

Pharmacy Search & Rx Dashboard: Click Start Now to Search for in-network pharmacies nearby, sign up for mail order, and view drug details.

Rx Price Search: Search the drug name your doctor prescribed to find out your cost depending on the pharmacy you choose.

Show More

Home Health Benefits Social Profile



Mobile app screenshot of the Prescription Drug Price Lookup page. The page has a light blue header with the SimplePay Health logo. Below the header is a photo of a smiling female doctor. The main content area is white and features the heading "Prescription Drug Price Lookup" followed by a paragraph explaining the service. At the bottom, there is a search bar with the placeholder text "Name of product to search".

SIMPLEPAY HEALTH

Prescription Drug Price Lookup

Want to know the cost of filling your prescription? In the search bar below, type and select the drug name that your doctor prescribed to find out your cost depending on the pharmacy you choose. Remember, you pay nothing to an in-network pharmacy for covered drugs – your pharmacy charges will be included on your monthly SimplePay statement.

Name of product to search

CLAIMS & STATEMENTS - MOBILE

